

Case Study



Company profile

Rivco is one of the leading distributors of Huck fasteners, bolts, blind rivets, rivet nuts and setting tools in the UK and Europe. Rivco was formed in 1994 and has grown to be one of the most respected blind fastener distributors in the UK.

Challenge

Rivco were looking to improve their workflow and streamline their processes in order to reach higher efficiencies. In a market where stock turnover is very fast, having a system that is able to facilitate smooth flow of information on stock levels, sales figures, purchase needs, and customers is crucial.

Solution

The system was implemented in the spring of 2010 in only a week. The dk Business Solutions system had already been used in Rivco's market and other related markets and the level of integration and information flow between modules ensured that many processes that had been manual in the past could now be done automatically which increased efficiencies dramatically. The user friendliness of the system made training fast and easy and it was completely up and running shortly after implementation was completed. The powerful reporting and analysis tools built into each module of dk Business Solutions gave Rivco a clearer picture of their operations as the reports generate information on stock levels, purchase needs, highest selling items, items with the highest margin etc. The reports were available with a click of a button and could also be transformed into a graphical presentation or exported to a spreadsheet.

"The speed and accuracy in which DK was implemented was incredible and now makes office life easier"

Matthew Roden - Rivco



dk modules in use:

